



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Peter Tavernese Jr. Examiner: Nguyen, Quynh H.
Serial No.: 09/745,305 Group Art Unit: 2642
Filed: December 21, 2000 Confirmation No: 2060
Title: **CUSTOMER SERVICE RESPONSE SYSTEM FOR INTERACTION WITH
CUSTOMER SERVICE AGENTS**

MAIL STOP APPEAL BRIEF - PATENTS

Commissioner for Patents
P. O. Box 1450
Alexandria, VA 22313-1450

PETITION FOR EXTENSION OF TIME

Pursuant to 37 C.F.R. § 1.136(a), Applicant hereby petitions for a one-month extension of time to respond to the May 2, 2008 Final Office Action in the above-identified application. With the extension, a Response is due on or before September 2, 2008. A check in the amount of \$120.00 in payment of the fee required under 37 C.F.R. § 1.17(a)(1), for a small entity, is enclosed herewith.

The Director is authorized to charge any additional fees that may be due, or credit any overpayment of same, to Deposit Account No. **50-0311**, Ref. No. **27996-133**, Customer Number: **35437**. A duplicate copy of this Petition is enclosed.

Respectfully submitted,

Boris A. Matvenko, Reg. No. 48,165
MINTZ LEVIN COHH, FERRIS,
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